



Private Highlights Tour + Aura Photo

Product code: CCPRIVATE

Experience type: Private FIT experience | Hosted throughout

Group size: Minimum 2 guests | Maximum 8 guests

Overview	A premium private highlights experience designed for FIT travellers who want the best of Crystal Castle in a short, hosted format. Guests enjoy priority access with a dedicated guide, a curated route through the site's most iconic landmarks and photo moments, plus an included Aura Photo experience. After the guided tour, guests have time to self-explore the gardens and retail spaces at their own pace.	
Key Points	• Private, hosted highlights tour with a dedicated guide (English) • Curated route featuring Crystal Castle's signature landmarks and photo moments • Aura Photo experience included (Rainbow Room) • Extra time afterwards for self-guided exploration • Take-home gift: one gift-wrapped crystal per guest (curated range)	
Inclusions	• 90-minute private guided highlights tour (English every day, Mandarin available upon request/select dates) • General entry to Crystal Castle & Shambhala Gardens (same day) • Aura Photo experience (Rainbow Room) • One gift-wrapped crystal per guest (curated range)	
Duration	90 minutes guided, plus additional self-guided time afterwards.	
Dates & Details	Operates:	Daily
	Start times:	10:00am 1:00pm 3:00pm (NSW time)
	Meeting point:	Meet at the Welcome Hut, Crystal Castle & Shambhala Gardens
	What to bring:	Comfortable walking shoes, hat, weather-appropriate clothing, sunscreen, and water.
Retail Price	Prices are per person in AUD and include 10% GST. Valid: 1 April 2026 – 31 March 2028	Adult: \$249
		Child (4–14 years): \$229
		Infant: (0–3 years): Free
Key Trade Contacts	Bookings: Bookings Team groups@crystalcastle.com.au +61 2 6684 3111 Marketing: Trudy Johnston trudy@crystalcastle.com.au +61 402 485 902 General Manager: Toby King toby@crystalcastle.com.au +61 484 702 683 Website: crystalcastle.com.au	



Crystal Castle
♦ Shambhala Gardens



Self Explore Package

Product code: SELFEXPLORE

Experience type: FIT experience

Group size: No minimum guest numbers

Overview	A self-guided visit designed for travellers who want the best of Crystal Castle at their own pace. Session times are offered so guests can fully engage in scheduled experiences such as a Guided Tour, Crystal Meditation, and a Crystal Sound Bath while still enjoying time to explore the Shambhala Gardens, iconic landmarks, and retail boutiques.	
Key Points & Inclusions	- General admission for a self-guided journey through the award-winning Crystal Castle & Shambhala Gardens with the world's largest collection of giant crystals - Wander through serene gardens, discover the Crystal Labyrinth and sit inside a 120-million-year-old amethyst cave - Access to scheduled public experiences on the day: - Crystal Sound Bath session in the Peace Dome - Guided Tour or Crystal Meditation	
Duration	2.5-hour session, with the option to stay longer and explore further.	
Dates & Details	Operates:	Daily, 10:00am and 1:00pm start times
	Meeting point:	Start at the Welcome Hut, Crystal Castle & Shambhala Gardens
	What to bring:	Comfortable shoes, hat, weather-appropriate clothing, sunscreen, water
Morning Itinerary	10:00am	Explore the giant crystals and Shambhala Gardens
	10:30am	Signature photo moments across giant crystals and landmark spaces
	11:00am	Guided Tour of Crystal Castle & Shambhala Gardens
	11:40am	Browse our retail galleries for beautiful jewellery & crystals
	12:00pm	Relax in a Crystal Sound Bath in our Peace Dome
Afternoon Itinerary	1:00pm	Explore the giant crystals and Shambhala Gardens
	1:30pm	Guided Crystal Meditation in our geodesic Peace Dome
	2:00pm	Signature photo moments across giant crystals and landmark spaces
	2:30pm	Browse our retail galleries for beautiful jewellery & crystals
	3:00pm	Relax in a Crystal Sound Bath in our Peace Dome
Retail Price	Prices are per person in AUD and include 10% GST. Valid: 1 April 2026 - 31 March 2028	Adult: \$49.95
		Child (4–14 years): \$34.95
		Family (2 adults + 2 children): \$119.95
		Extra Child: \$12.00 Infant: (0–3 years): Free
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Discovery Tour

Product code: DISCOVERY

Experience type: Private group experience | Partially hosted (guided tour portion only)

Group size: Minimum 10 guests | Maximum 300 guests

Overview	A private group experience designed for travellers who want Crystal Castle's highlights to be brought to life with a 40-minute guided tour through the gardens. This is followed by time for photos and browsing, a Crystal Sound Bath session in the Peace Dome, and unlimited self-explore time afterwards.
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Key Points & Inclusions	• General admission to Crystal Castle & Shambhala Gardens • Private Guided Highlights Tour (40-minutes) with a dedicated guide • Iconic "must-see" moments across giant crystals, landmark spaces, and gardens • Crystal Sound Bath session with crystal singing bowls in the Peace Dome • Designed for smooth group flow with time for photos and retail browsing • Simple session timing that fits neatly into half-day itineraries • Self-guided time to explore afterwards
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Duration	2.5-hour session, with the option to stay longer and explore further.
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Dates & Details	Operates:	Daily, 10:00am and 1:00pm start times
	Meeting point:	Start at the Welcome Hut, Crystal Castle & Shambhala Gardens
	What to bring:	Comfortable shoes, hat, weather-appropriate clothing, sunscreen, water

Morning Itinerary	10:00am	Arrive at Crystal Castle & Shambhala Gardens
	10:15am	Private Guided Highlights Tour
	11:00am	Browse the retail galleries for jewellery and crystals
	11:40am	Explore the giant crystals and Shambhala Gardens
	12:00pm	Relax in a Crystal Sound Bath session in the Peace Dome

Afternoon Itinerary	1:00pm	Arrive at Crystal Castle & Shambhala Gardens
	1:15pm	Private Guided Highlights Tour
	2:00pm	Browse the retail galleries for jewellery and crystals
	2:30pm	Explore the giant crystals and Shambhala Gardens
	3:00pm	Relax in a Crystal Sound Bath session in the Peace Dome

Retail Price	Prices are per person in AUD and include 10% GST. Valid: 1 April 2026 - 31 March 2028	Adult: \$49.95
		Child (4-14 years): \$34.95
		Family (2 adults + 2 children): \$119.95
		Extra Child: \$12.00 Infant: (0-3 years): Free

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Full Immersion Tour

Product code: IMMERSION

Experience type: Private group experience | Hosted throughout

Group size: Minimum 10 guests | Maximum 120 guests

Overview	A private, hosted group experience designed for travellers who want a deeper, fully guided visit to Crystal Castle. Guests are personally hosted throughout, combining a private guided highlights tour with an included Aura Photo experience and a Crystal Sound Bath in the Peace Dome, plus time for browsing and exploration.	
Key Points & Inclusions	• General admission to Crystal Castle & Shambhala Gardens • Hosted throughout by a dedicated Crystal Castle host for a seamless experience • Private Guided Highlights Tour (40-minutes) • Aura Photo experience with expert interpretation and a personalised photo • Crystal Sound Bath session with crystal singing bowls in the Peace Dome • Host support throughout the visit, including transitions between key experiences • Self-guided time to explore afterwards	
Duration	2.5-hour session, with the option to stay longer and explore further.	
Dates & Details	Operates:	Daily, 10:00am and 1:00pm start times
	Meeting point:	Start at the Welcome Hut, Crystal Castle & Shambhala Gardens
	What to bring:	Comfortable shoes, hat, weather-appropriate clothing, sunscreen, water
Morning Itinerary	10:00am	Arrive and meet your Crystal Castle host
	10:15am	Experience the highlights of Crystal Castle in a Private Tour
	11:00am	Browse the retail galleries for jewellery and crystals
	11:30am	Aura Photo experience with expert interpretation
	12:00pm	Relax in a Crystal Sound Bath session in the Peace Dome
Afternoon Itinerary	1:00pm	Arrive and meet your Crystal Castle host
	1:15pm	Experience the highlights of Crystal Castle in a Private Tour
	2:00pm	Browse the retail galleries for jewellery and crystals
	2.30pm	Aura Photo experience with expert interpretation
	3:00pm	Relax in a Crystal Sound Bath session in the Peace Dome
Retail Price	Prices are per person in AUD and include 10% GST. Valid: 1 April 2026 - 31 March 2028	Adult: \$100
		Child (4–14 years): \$70
		Infant: (0–3 years): Free
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Shambhala Breakfast Tour

Product code: SBTOUTR

Experience type: Private group experience | Hosted throughout

Group size: Minimum 8 guests | Maximum 100 guests

Overview	A hosted morning group experience that pairs a relaxed breakfast with a guided highlights tour of Crystal Castle. Guests arrive before general opening, enjoy breakfast with hinterland views, then join a guided tour through key landmark spaces and giant crystals, finishing with time for photos and retail browsing.	
Key Points & Inclusions	• Early access to Crystal Castle & Shambhala Gardens before it opens to the public • Hosted throughout by a dedicated Crystal Castle host • Hot breakfast in the Lotus Cafe; local eggs, mushrooms, pastries, fresh fruit & yoghurt bowl, self-serve congee, juice, coffee, tea and hot water • Set group breakfast; seasonal inclusions may vary • Private guided highlights tour of Crystal Castle & Shambhala Gardens (30-minutes) • Time afterwards for photos and browsing the retail galleries	
Duration	2-hour hosted experience, with time afterward for retail browsing and optional add-ons.	
Dates & Details	Operates:	Daily
	Start time:	8:30am (NSW time)
	Meeting point:	Start at the Welcome Hut, Crystal Castle & Shambhala Gardens.
	What to bring:	Comfortable shoes, hat, weather-appropriate clothing, sunscreen, water.
Itinerary	8:30am	Arrive at Crystal Castle and enjoy breakfast in the Lotus Cafe
	9:30am	Experience the highlights of Crystal Castle in a Private Tour Signature photo moments across landmark crystal spaces and gardens
	10:00am	Explore retail galleries or have your Aura Photo taken (add-on)
	10:30am	Depart, or stay to self-explore at no additional charge
	Optional: Aura Photo Package add-on (Retail Price \$60)	
Retail Price	Prices are per person in AUD and include 10% GST. Valid: 1 April 2026 - 31 March 2028	Adult: \$76
		Child (4–14 years): \$61
		Infant: (0–3 years): Free
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Food Packages

Experience type: Add-on meal products (available with tours and group bookings)

Group size: Minimum 10 guests for group meal service | Maximum 300 guests

Overview	A range of optional food and refreshment add-ons served at the Lotus Café, designed to complement your Crystal Castle group experience. Choose from simple morning/afternoon tea packages or a seasonal vegetarian lunch selection, with menus presented as sample options and subject to change based on seasonal availability.
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Inclusions	Morning Tea (served 10:00am - 12:00pm) / Afternoon Tea (served 2:00pm - 4:00pm) - One plated item per person - One hot drink per person (tea or coffee) Lunch (served 11:00am - 3:00pm) - One plated lunch item per person - Dietary variations available on request (subject to availability)
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Dates & Details	Operates:	Daily
	Location:	Lotus Café, Crystal Castle & Shambhala Gardens
	Dietaries:	Most dietary requirements can be catered for (e.g. vegan, gluten-free)

Sample Menu Prices are per person in AUD and include 10% GST. Valid: 1 April 2026 - 31 March 2028	Morning Tea				
	Option	Product Code	Hot Drink	Plated Item	Retail Price
	Morning Tea 1	CCMT1	Tea or coffee	Cookie	\$7.50
	Morning Tea 2	CCMT2	Tea or coffee	Cake	\$11
	Afternoon Tea				
	Option	Product Code	Hot Drink	Plated Item	Retail Price
	Afternoon Tea 1	CCAT1	Tea or coffee	Cookie	\$7.50
	Afternoon Tea 2	CCAT2	Tea or coffee	Cake	\$11
	Lunch				
	Option	Product Code	Sample Options (Choose one per guest)		Retail Price
	Light Meal	CCLM	Pesto pasta (v, gf upon request) Grilled falafel wrap (v)		\$21.50
	Main Meal	CCMM	Thali plate (v) Spanakopita Chef's lasagne (gf) Buddha bowl (v)		\$29
	Kids Menu				
	Option	Product Code	Sample Options (Choose one per guest)		Retail Price
	Kids Meal (0-14 years)	CCKIDS	Tomato & cheese toastie (gf option) Samosa with beetroot relish		\$9

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